

MOVE OFFSHORE CALL CENTER PVT LTD – MAIN CONTRACT

Confidentiality

Move Offshore Call Center and Move Offshore Call Center clients may come into contact with confidential and proprietary information belonging to one another. Move Offshore Call Center and Move Offshore Call Center clients agree to hold such information in the strictest of confidence to be used solely for the purpose or the work been outsourced and shall not, without written consent, disclose it to any third party. All data provided by Move Offshore Call Center clients and gathered by Move Offshore Call Center in the course of the project, as defined above, are the sole property of Move Offshore Call Center clients unless expressly mentioned in writing.

Data Security

Although Move Offshore Call Center undertakes sophisticated physical and technological monitoring and security measures, we cannot warrant that these security features cannot be breached — either from your side or ours.

Liability

Move Offshore Call Center clients agrees to indemnify Move Offshore Call Center from any damages, losses, costs or expenses which Move Offshore Call Center may incur as a result of Move Offshore Call Center back office services provided from India. It is agreed that Move Offshore Call Center's Executives are strictly rendering services as per Move Offshore Call Center client's instructions. Move Offshore Call Center clients should solely be responsible for providing trustful and lawful information whether complying with US, CANADIAN, EUROPEAN or INDIAN laws. Move Offshore Call Center is not responsible nor liable for any outsourced process, for example but not limited to data reading, data publishing, data mining, data research, database building, data and form processing, outbound and inbound calls. Move Offshore Call Center clients' officers understand that Move Offshore Call Center Executives or Directors may not be aware of all foreign laws and customs and our services will be rendered "AS IS" and at the best of our knowledge.

Compliance with the information technology act, 2000.

Move Offshore Call Center is in full compliance with the information technology act, 2000.

Application of Laws / State of Jurisdictions

You acknowledge and agree that although services performed in India may be done using websites, systems, computers, software or any other media outside of India, you will be under the INDIAN law and jurisdictions. If our services rendered from India do not conform to the laws of the country where you are registered and operate your business, you should immediately stop outsourcing any works. We do not guarantee that our services are appropriate outside of India. You agree that in the event that any dispute arises between us, the laws of the State of Tamil Nadu (INDIA) shall solely apply.

ELECTRONIC COPY ONLY.